ObserveLite

Observability With APE

Real-time, in-depth insights into your applications for optimal performance and reliability.



Key Benefits

Full-Stack Observability
End-to-end visibility across your entire technology stack.

Faster Issue Detection
Quickly identify and address performance issues.

Reduced Recovery Time
Minimize downtime and speed up resolution.

Proactive Performance Optimization
Optimize resource usage and improve efficiency.

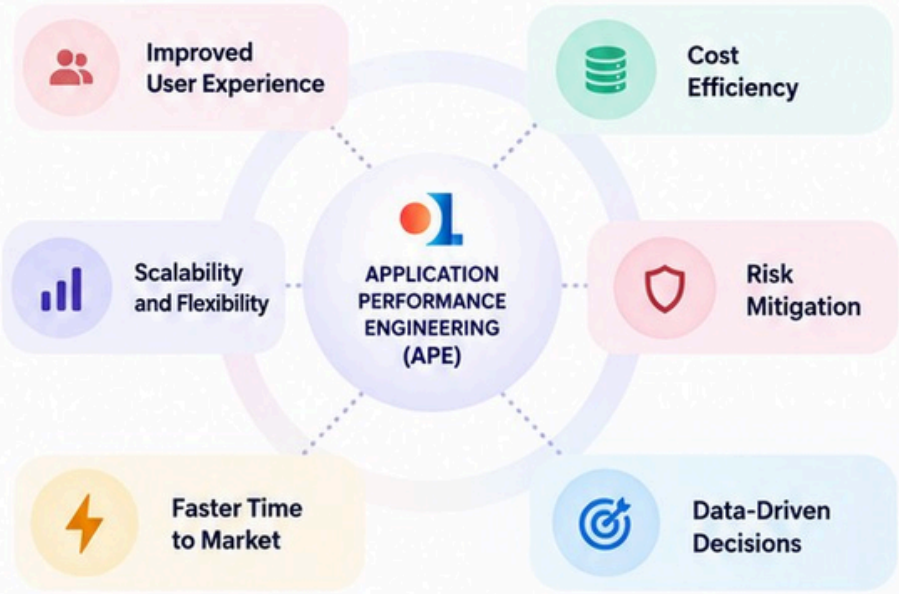
Enhanced Security Visibility
Uncover vulnerabilities across your stack.

Better Operational Decisions
Data-driven insights for all your teams.

Powering Reliable, High-Performing Applications

ObserveLite's Application Performance Engineering (APE) combines deep expertise in experience management with powerful observability tools to monitor, analyze, and proactively improve your applications in real time.

We help you identify performance bottlenecks, optimize resource usage, and ensure your applications run reliably under all conditions — driving better user experiences and greater operational efficiency.



ObserveLite

ObserveLite APE Solutions

MONITOR
OPTIMIZE
PERFORM



End-to-end observability for better performance, higher reliability and a superior user experience.

ObserveLite's Application Performance Engineering (APE) combines deep expertise and powerful observability tools to monitor, analyse and optimize your applications and infrastructure—across cloud, servers, networks and the entire technology stack.

Our APE Solutions

We provide comprehensive monitoring and performance engineering across your entire IT environment.

Cloud Monitoring

Real-time visibility and actionable insights into your cloud infrastructure for optimal performance, security and cost efficiency.

Server Monitoring

Comprehensive oversight of server health and performance, ensuring reliability and proactive issue detection.

Network Monitoring

Continuous visibility into network performance and security, enabling quick identification and resolution of issues.

Application Monitoring

Deep insights into your applications' performance and user experience, ensuring they run flawlessly.

Key Benefits

Our APE solutions help businesses maintain high-performing, reliable and secure digital environments.

- Increased application stability and uptime
- Reduced number of performance incidents
- Faster resolution of performance problems
- Faster and higher-quality software releases
- Improved infrastructure utilization

From infrastructure to application layer, **ObserveLite ensures your business runs at its best.**

- Proactive monitoring
- Data-driven decisions
- Better user experiences

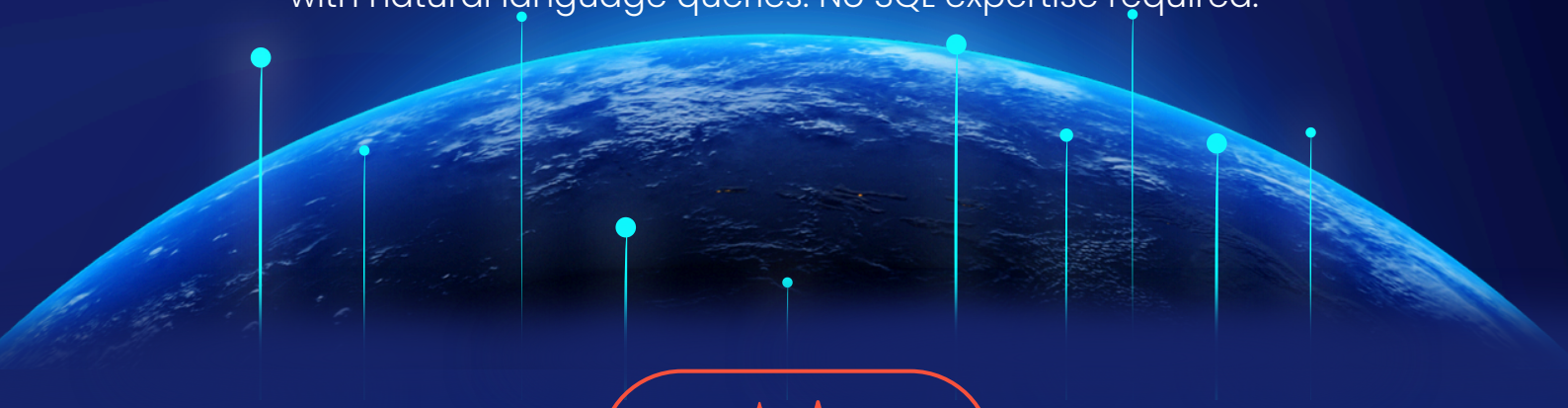
www.observelite.com

ObserveLite

Sen7
Conversational Business Intelligence

CONVERSATIONAL BUSINESS INTELLIGENCE PLATFORM

Transform your business data into actionable insights with natural language queries. No SQL expertise required.



Fast Deployment
Go live in days, not months. Pre-built connectors and templates accelerate time-to-value.

AI-First Design
Ask questions in plain English. Get instant answers, charts, and insights powered by Gen AI.

Enterprise Security
Multi-tenant isolation, role-based access, and audit logging keep your data secure.

Unraveling Intelligence from Data Silos

Sen7 is an end-to-end data and AI platform that organizes data, evolves into generating intelligent insights, and ultimately becomes an autonomous system that monitors and improves your business.

- Unified data integration across multiple sources
- Real-time analytics for faster decision-making
- AI/ML-driven insights and predictions
- Enterprise-grade secure and scalable architecture
- Interactive dashboards and visualizations
- Natural language query (Text-to-SQL)

Strongly recommend CxO's to consider Sen7 when looking for Enterprise Data Analytics" - CIO of Leading NBFC

ObserveLite

Asset Management System

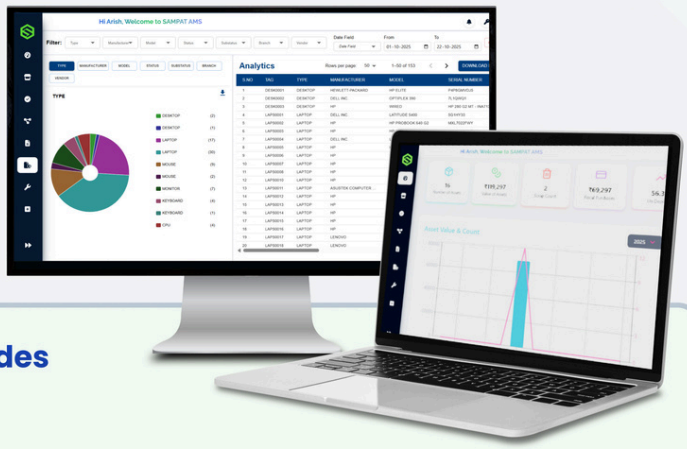
Enterprise Asset Lifecycle, Maintenance & Asset Intelligence Platform

Next-Gen AMS



Beyond Traditional Asset Management

From procurement to retirement and discard



SAMPAT, an unified enterprise platform, provides AMS, AMMS, and EAM capabilities.

- **Asset Management System (AMS)** – Asset lifecycle management, inventory, status tracking, transfers, disposal, and compliance
- **Automated Maintenance Management System (AMMS)** – Preventive maintenance, AMC & warranty tracking, PM scheduling, and calibration reporting
- **Enterprise Asset Management (EAM)** – TCO reporting, depreciation management, budget monitoring, procurement analytics, and contract governance into a single unified platform.

Key Features

- Barcode, QR & RFID Automation
- Missing Asset Intelligence
- Complete Lifecycle Management
- Hardware & Software Change Alerts
- AI-Enabled Automated Asset Tracking
- Depreciation & Total Cost of Ownership Dashboards
- Preventive Maintenance & AMC Management

Business Benefits

- Higher asset utilization rates
- Reduced asset loss and theft
- Accurate financial reporting through automated depreciation tracking
- Improved AMC , PM & Calibration Schedules
- Faster audits with complete asset documentation
- Reduced manual asset tracking and spreadsheet management

ROI & Business Impact

Organizations implementing SAMPAT Asset Management typically achieve:

- 15–25% reduction in IT spending
- 98% inventory accuracy within 3 months
- 70% faster audit preparation
- Reduced emergency hardware replacement costs
- Lower software licensing costs by identifying unused or redundant subscriptions

Why Choose SAMPAT

Unified Enterprise Architecture

AI-Driven Automation

Enterprise Security & Compliance

Scalable Platform

Other Product Lines of SAMPAT

SAMPAT Service Desk (SSDS)

AI-driven ticket management with automated routing, SLA tracking, and enterprise support workflows.

SAMPAT Productivity Monitoring (SPM)

Workforce productivity analytics with actionable performance insights for hybrid and remote teams.

DocAIT

AI-powered document capture, extraction, validation, and automated processing for forms, invoices, IDs, KYC, and enterprise documents.

SDMS

SDMS is a secure and centralized document management solution that helps organizations store, organize, access, and manage files efficiently from anywhere.

ObserveLite

SERVICE DESK MANAGEMENT

AI-Driven Enterprise Service Management Software

ITIL - Ver 4.0

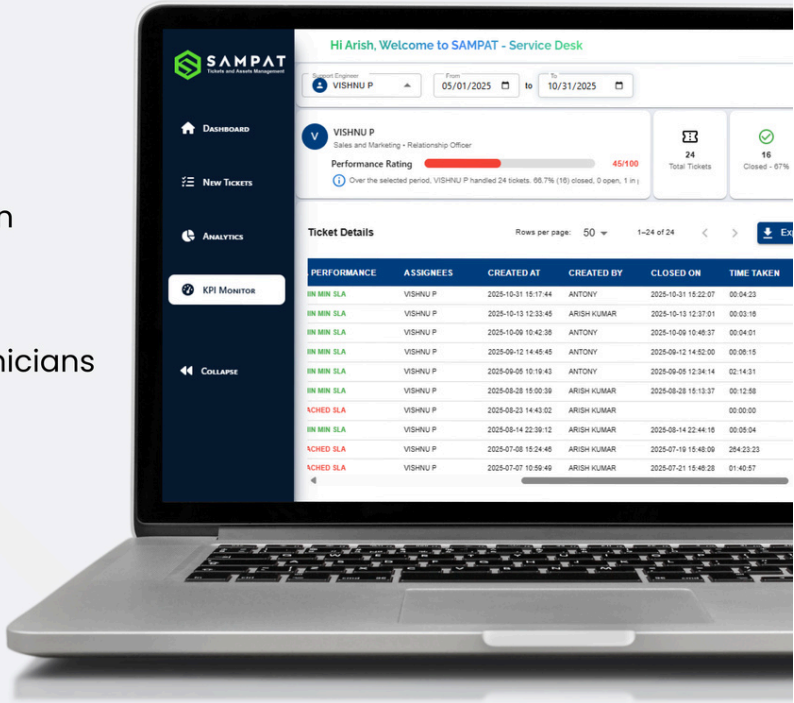


Key Features

- AI Smart Ticket Assignment
- Omni-Channel Ticketing
- SLA Tracking & Escalation
- Root Cause Analysis
- Recurrence Intelligence
- Two-Way Email Communication

Business Benefits

- Faster ticket resolution
- Reduced support costs through automation
- Improved user satisfaction
- Efficient workload distribution among technicians
- Better visibility into service performance
- Reduced system downtime
- Engineer Performance KPI Dashboard



ROI & Business Impact

Organizations using SAMPAT Service Desk achieve:

- 60–70% faster ticket resolution
- Reduced service desk operational costs
- Higher SLA compliance rates
- Improved support team productivity
- Reduced ticket volume through self-service



Why Choose SAMPAT

- AI-Enabled Service Intelligence
- Unified Service Operations
- Enterprise-Ready Architecture
- Outcome-Driven Design

Product Lines of SAMPAT

SAMPAT Asset Management (SAMS)

Lifecycle visibility and financial control over enterprise assets.

SAMPAT Productivity Monitoring (SPM)

Workforce productivity analytics with actionable performance insights for hybrid and remote teams.

DocAIT

AI-powered document capture, extraction, validation, and automated processing for forms, invoices, IDs, KYC, and enterprise documents.

SDMS

SDMS is a secure and centralized document management solution that helps organizations store, organize, access, and manage files efficiently from anywhere.

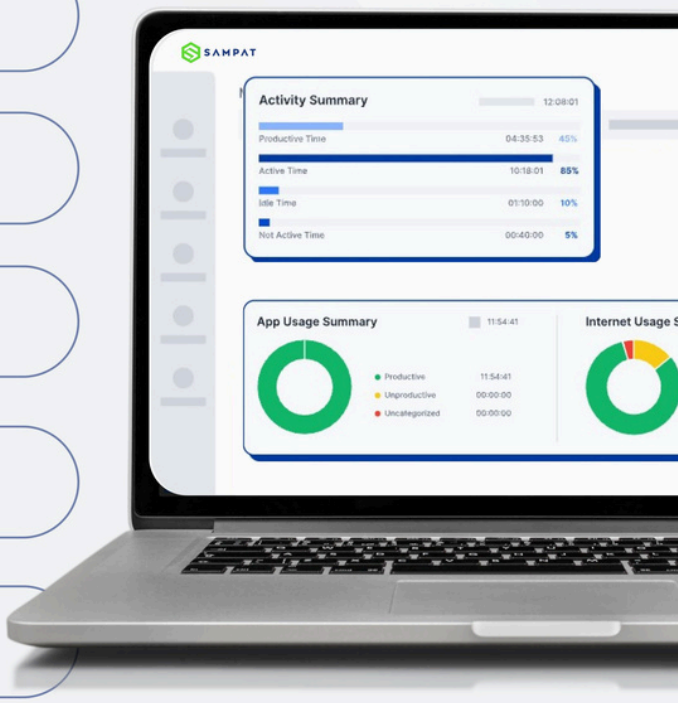
ObserveLite

Productivity Monitoring

Remote / WFH / In-House Teams

Track efficiency of any workforce environment

- Stealth & Consent-Based Workforce Monitoring
- AI-Powered Toxicity & Behaviour Intelligence
- Deep Activity & Computer Usage Insights
- Customizable Alerts & Intelligent Notifications
- 144+ Workforce Analytics & Productivity Reports



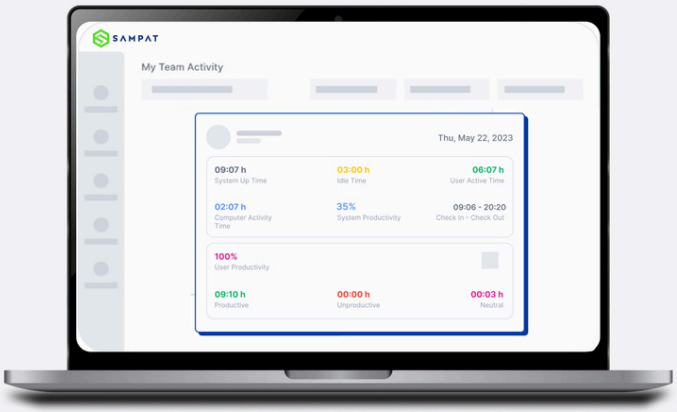
Key Features

- Active vs Idle Time Analytics
- Application & Website Usage Insights
- Activity Monitoring & Screenshots
- Live Screen & Remote Access
- Offline Data Synchronization
- AI-Assisted Productivity Insights

Business Benefits

- Improved workforce accountability
- Enhanced remote and hybrid workforce performance
- Better staffing and resource planningIdentification of training needs and skill gaps
- Reduced idle time and operational inefficiencies
- Data-driven productivity improvement strategies





ROI & Business Impact

Organizations implementing SAMPAT Productivity Monitoring typically achieve:

- 30–40% improvement in workforce productivity
- Better utilization of workforce resources
- Data-backed workforce optimization decisions
- Reduced operational inefficiencies through behavioural insights

Product Lines of SAMPAT

SAMPAT Asset Management (SAMS)

Lifecycle visibility and financial control over enterprise assets.

SAMPAT Service Desk (SSDS)

AI-driven ticket management with automated routing, SLA tracking, and enterprise support workflows.

DocAIT

AI-powered document capture, extraction, validation, and automated processing for forms, invoices, IDs, KYC, and enterprise documents.

SDMS

SDMS is a secure and centralized document management solution that helps organizations store, organize, access, and manage files efficiently from anywhere.

ObserveLite

DocAIT
Processing & Verification of AI Docs

DocAIT

AI-Powered Document Processing & Verification

Capture. Extract. Verify. Integrate.



DOCAIT automates document-intensive workflows using AI-powered OCR, intelligent validation, and verification capabilities.
Transform hardcopy documents into clean, structured, decision-ready data.

What It Delivers

Faster turnaround times for form-intensive processes

Error-proof verification and reduced risk

Real-time compliance checks and digital audit trails

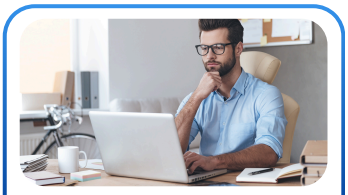
Seamless integration into downstream systems

Eliminate Manual Form Errors with DocAIT

DocAIT automates application form extraction, validation, and verification using AI-powered OCR to reduce errors, speed up approvals, and improve operational efficiency.

From Manual Form Filling to Intelligent Automation with DOCait.

Key Capabilities



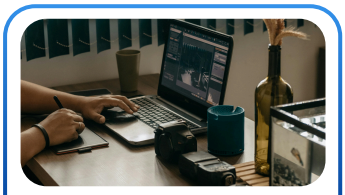
Advanced OCR Extraction

Extract structured data from PDFs, images, and forms using high-accuracy AI OCR. Ideal for: onboarding packets, consent forms, admission forms.



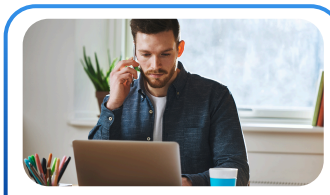
Dynamic Validation Checklists

Rule-based validation across supporting documents, APIs (KYC/AML), and historical records.



Cross-Document Matching

Rule-based validation across supporting documents, APIs (KYC/AML), and historical records.



Signature Verification

Validate authenticity and detect fraud by ensuring correct and complete signatures.

DocAiT
Processing & Verification of AI Docs



API-Driven Real-Time Verification

Plug into your existing systems to validate identity, compliance, and supporting documents in real time.

Audit-Ready & Traceable

Every validation step is logged and time-stamped for full audit visibility.

Built For

- **Banking & NBFCs:** Accelerate loan processing and ensure verified submissions.
- **Healthcare:** Eliminate intake errors, improve patient record accuracy.
- **Fintech & BFSI:** Speed up account onboarding with API-level validations.
- **Shared Services:** Standardize processes and reduce manual effort.
- **Education:** Scale admissions and flag missing fields in real time.

Results That Matter

Faster processing cycles

Data extraction accuracy

Drop in rework from incomplete/inaccurate forms

100%

Digital audit trail for compliance

Loved by Ops & Compliance Teams

"DocAIT reduced our document review time by over 50%. It's like giving superpowers to our back-office teams."

Introducing Cheq+

Cheq+ — Intelligent Cheque Validation Engine

- Validate account details and cheque fields
- Cross-check amounts and validate signatures
- Identify missing or incorrect information
- Reduce fraud risks and manual verification effort

www.observelite.com

ObserveLite

MEDarshana

Clinical Intelligence AI Hub

AI-Powered Healthcare Document Intelligence

Medical Records, Discharge Summary, Insurance Status - Processed in Minutes.



Faster Processing	OCR Accuracy	Faster Claims	100% Digital Audit Trail

Digitize, process, and validate healthcare documents with speed, accuracy, and compliance.

MEDarshana helps hospitals, labs, insurers, and healthcare providers automate medical document workflows using AI-powered OCR and intelligent data extraction.

What MEDarshana Processes

- Prescriptions
- Lab Reports
- Discharge Summaries
- Admission Forms
- Insurance & Claims Documents
- Medical Records

How It Works

1. **Upload Documents**
   Via portal or API — PDFs, images, scanned forms, any format.
2. **AI OCR Processing**
   Advanced OCR converts raw documents into structured text.
3. **Medical AI Analysis**
   Deep analysis extracts clinical entities, codes, dates, values.
4. **Structured Output**
   Clean, validated data delivered to your EHR system.

MEDarshana
Clinical Intelligence AI Hub

AI-POWERED HEALTHCARE DOCUMENT PROCESSING

Key Capabilities

Medical OCR (Handwritten & Digital)
Extract structured data from scanned prescriptions, reports, PDFs, and handwritten medical documents.

Prescription Data Extraction
Capture medicine names, dosage, frequency, and physician details automatically.

Lab & Medical Report Analysis
Identify test values, diagnosis details, clinical findings, and report summaries instantly.

Insurance & Claims Processing
Extract policy details, claim information, and authorization data to speed up approvals.

Admission & Discharge Summary Processing
Extract structured data from scanned prescriptions, reports, PDFs, and handwritten medical documents.

Secure & Compliant Processing
Built with enterprise-grade security, encrypted workflows, and audit-ready document handling.

Key Capabilities

- Faster healthcare document processing
- Faster insurance verification
- Reduced manual data entry
- Digital audit trail & compliance support
- Improved operational accuracy
- Easy API & workflow integration



Built For

- Hospitals & Clinics
- Diagnostic Labs
- Insurance Providers
- Healthcare BPOs
- Medical Auditors
- Digital Health Platforms

www.observelite.com

ObserveLite

ObserveLite

SAMPAT Document Management System (SDMS)

Intelligent Document Management for Modern Enterprises



powered by OPRA FLOW

Transform Documents into Secure, Searchable, and Actionable Business Assets

SAMPAT Document Management System (SDMS) helps organizations digitize, organize, secure, and manage business-critical documents from a centralized platform. Designed for enterprises seeking operational efficiency, compliance readiness, and seamless collaboration, SDMS eliminates document silos and simplifies information management across departments.

Whether managing contracts, invoices, employee records, SOPs, compliance documents, engineering files, or customer records, **SDMS** provides complete visibility and control throughout the document lifecycle.

Key Benefits

- **Centralized Digital Repository**
- **Intelligent Search & Retrieval**
- **Version Control & Audit Trails**
- **Workflow & Approval Automation**
- **Enterprise-Grade Security**
- **Anywhere Access**

Core Features

- Role-Based Access Management
- Metadata & Document Classification
- Advanced Search & Indexing
- HIPAA and IATF complaint
- Document Versioning & History Tracking
- Workflow Automation & Approvals
- Document Sharing & Collaboration
- Audit Logs & Activity Monitoring
- Cloud & On-Premise Deployment
- Backup & Disaster Recovery
- Mobile Accessibility

Business Impact

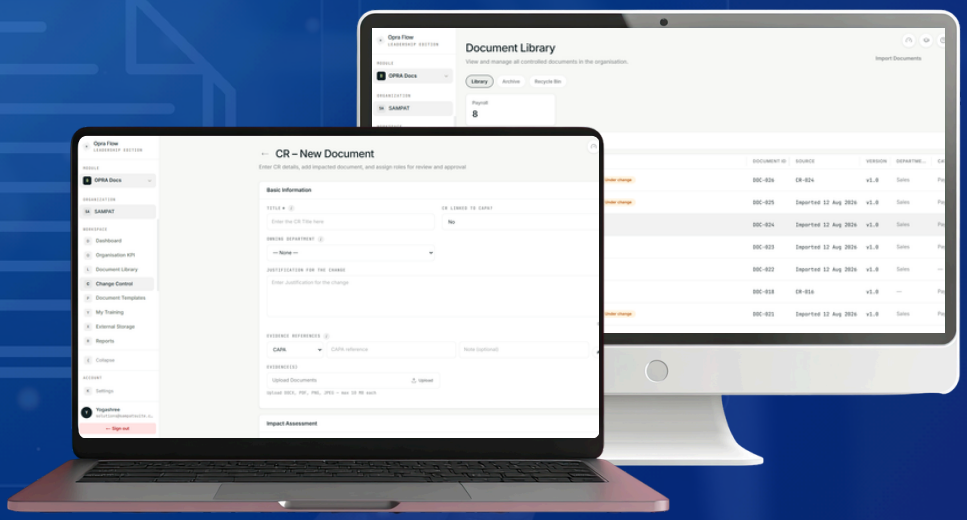
- Reduce document retrieval time
- Improve employee productivity
- Eliminate manual document handling
- Strengthen compliance readiness
- Improve collaboration across departments
- Minimize operational risks
- Enhance data security and governance
- Support digital transformation initiatives

Why Choose SDMS?

A Smarter Approach to Enterprise Document Management

Organizations generate thousands of documents every day. Without a structured document management strategy, businesses face challenges such as:

- Lost or duplicated files
- Compliance risks
- Slow approval cycles
- Data security concerns
- Limited visibility into document status
- Inefficient collaboration



SDMS addresses these challenges by providing a centralized, secure, and scalable document management environment that improves operational efficiency and information accessibility.

Industries We Serve

- Manufacturing
- Healthcare
- BFSI
- Education
- Information Technology
- Government & Public Sector

Why SAMPAT SDMS?

- Enterprise-Ready Architecture
- Secure & Scalable Platform
- Faster Document Retrieval
- Automated Business Workflows
- Compliance-Focused Approach
- Custom integration with existing systems
- Mobile-Friendly Access
- Dedicated Implementation & Support